Text Analysis II: Measuring Instructional Practices

ISEA Session 10

Jing Liu **University of Maryland April 4, 2025**









Overview of today

- 1. Introducing the MPowering Teachers system
- 2. Why measuring instruction?
- 3. Workflow of using NLP to measure instruction
- 4. Case study: measuring the uptake of student ideas
- 5. Ongoing efforts











The Measurement of Effective Teaching Is Fundamental to **Any Educational Improvement Efforts!**















The Current System of Human Observation and Feedback

- Widely used in the US and the world to evaluate teaching practices across early childhood, K-12, and higher education (Kane & Staiger, 2012; Pianta & Hamre, 2009; Cohen & Goldhaber, 2016; Hill & Grossman, 2013)
- Resource intensive: an average public school teacher only receives formative feedback once or twice per year (Kraft & Gilmour, 2016)
- The quality of feedback varies: low rater consistency & prone to bias (Ho & Kane, 2013; Donaldson & Woulfin, 2018; Kraft & Gilmour, 2016)







Natural Language Processing (NLP) Techniques Provides A Powerful Alternative to Human Observation

Measuring Teaching Practices at Scale: A Novel Application of Text-as-Data Methods



University of Maryland

Julie Cohen

University of Virginia

Valid and reliable measurements of teaching quality facilitate school-level decision-making and policies pertaining to teachers. Using nearly 1,000 word-to-word transcriptions of fourth- and fifth-grade English language arts classes, we apply novel text-as-data methods to develop automated measures of teaching to complement classroom observations traditionally done by human raters. This approach is free of rater bias and enables the detection of three instructional factors that are well aligned with commonly used observation protocols: classroom management, interactive instruction, and teacher-centered instruction. The teacher-centered instruction factor is a consistent negative predictor of value-added scores, even after controlling for teachers' average classroom observation scores. The interactive instruction factor predicts positive value-added scores. Our results suggest that the text-as-data approach has the potential to enhance existing classroom observation systems through collecting far more data on teaching with a lower cost, higher speed, and the detection of multifaceted classroom practices.

Keywords: classroom research, educational policy, instructional practices, teacher assessment, technology, validity/reliability, econometric analysis, factor analysis, measurements, regression analyses, textual analysis

Liu & Cohen (2021)







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NLP Measure Development Workflow

Annotation Modeling Application









Annotation

- Conduct high-quality annotation for model training and validation
 - Actual sample size for annotation varies based on the nature of the measure and the "unit" of samples (i.e., sentences, paragraphs, chapters, etc)
 - Rule of thumb: 1K for discrete, low-inference measures; 2K for high-inference ones
 - Regardless of NLP model choice, you need a validation set
- Achieving high interrater agreement is critical
 - When possible, having multiple coders who have domain knowledge
 - Iteratively refine definition of a construct and coding scheme
 - Check the distribution of scoring for raters









Supervised vs. Unsupervised Modeling

| Supervised models | Unsupervised models |
|--|---|
| Pros: • Tends to perform better when sufficient labeled training data is available | Pros: • Does not need labeled data for training • Tends to transfer better across domains |
| Cons: • Model performance tends to correlate directly with amount of labeled data, which in turn is expensive to collect • Performance often generalizes less across domains | Cons: • Not available / gets complicated for many high-inference constructs |









Supervised modeling: LLMs or smaller models?

| Smaller models (RoBERTa, BERT, etc.) | LLMs |
|---|--|
| Resources: https://simpletransformers.ai/; https://huggingface.co/docs/transformers/index | GPT-4o; DeepSeek; Claude; etc |
| Pros: • Downloadable → more transparency & control • Needs little compute • Can achieve similar performance to LLMs when sufficient labeled data is available • Local deployment → much more secure | Pros: • Very good at few shot learning • Can be tuned with instructions • Might be better at recognize implicit teaching strategies |
| Cons: Require more training data Can't be tuned with instructions or via interacting with the model | Cons: • Most cannot be downloaded, hence privacy concerns • Significantly higher compute resources required UNIVERSITY of WASHINGTON UNIVERSITY OF WASHINGTON UNIVERSITY OF WASHINGTON |









What Instructional Practices to Measure?

Starting with popular classroom observation tools!

| Observation instrument | Developed by | Type of classes served |
|---|----------------------------|--------------------------------|
| Classroom Assessment Scoring System | University of Virginia | English language arts and math |
| Framework for Teaching | Charlotte Danielson | English language arts and math |
| Protocol for Language Arts Teaching Observations | Stanford University | English language arts |
| Mathematical Quality of Instruction | University of Michigan | Math |
| UTeach Observational Protocol | University of Texas-Austin | Math |

Kane & Staiger, 2012









What is Uptake?

(Collins, 1982; Nystrand et al., 1997; Wells, 1999).

I added 30 to 70...

S

- Positive association with student learning and achievement across learning contexts (Brophy, 1984; O'Connor & Michaels, 1993; Nystrand et al., 2000; Wells & Arauz, 2006; Herbel-Eisenmann et al., 2009; Demszky et al., 2021).
- Among the most difficult teaching practices to change, possibly due to the cognitive complexity (Cohen, 2011; Kraft & Hill, 2020, Lampert, 2001).

Okay. acknowledgment And you got what? collaborative completion Okay, you added 30 to 70. repetition Good, you did the first step. reformulation elaboration Where did the 70 come from?

Education ocicioes











Data Source

- 4th and 5th grade elementary math classroom transcripts collected by the National Center for Teacher Effectiveness (NCTE) between 2010-2013 (Kane et al., 2015)
- 317 teachers
- 4 school districts in New England serving largely lowincome, historically marginalized students
- Transcripts are anonymized









Annotation

- 3 raters / example with 13 raters who have prior experience with teaching/coaching
- Raters were given extensive training, and documentation w/ <u>examples</u>
- In the annotation interface, raters were presented with an (S, T) pair and asked
 - Open (S, T) relate to math?
 - (e.g. "Can I go to the bathroom?" is not related to math)
 - If both (S, T) relate to math, they were asked to rate T for "low", "mid" or "high" uptake









| Example | Label |
|---|-------|
| S: 'Cause you took away 10 and 70 minus 10 is 60. T: Why did we take away 10? | high |
| S: There's not enough seeds. T: There's not enough seeds. How do you know right away that 128 or 132 or whatever it was you got doesn't make sense? | |









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| S: There's not enough seeds. T: There's not enough seeds. How do you know right away that 128 or 132 or whatever it was you got doesn't make sense? | high |
| S: Teacher L, can you change your dimensions like 3-D and stuff for your bars? T: You can do 2-D or 3-D, yes. I already said that. | |
| S: The higher the number, the smaller it is. T: You got it. That's a good thought. | mid |









| Example | |
|--|-------------------|
| S: 'Cause you took away 10 and 70 minus 10 is 60. T: Why did we take away 10? | |
| S: There's not enough seeds. T: There's not enough seeds. How do you know right away that 128 or 132 or whatever it was you got doesn't make sense? | |
| S: Teacher L, can you change your dimensions like 3-D and stuff for your bars? T: You can do 2-D or 3-D, yes. I already said that. | |
| S: The higher the number, the smaller it is. T: You got it. That's a good thought. | |
| S: An obtuse angle is more than 90 degrees. T: Why don't we put our pencils down and just do some brainstorming, and then we'll go back through it? | |
| S: Because the base of it is a hexagon. T: Student K? Institute of Ampliful case Alexander University of Washington Univers | low VERSITY OF |
| Education Sciences AMPUITYLEAM.AI OF ADVANCING DATA-INTENSIVE DISCOVERY IN ALL FIELDS OF | REGON |

Use NLP to measure uptake

Next utterance classification

~ Pointwise Jensen Shannon Divergence (PJSD)

$$pJSD(t,s) := -rac{1}{2}igg(\log P(Z=1|M=t,s) +$$

$$\mathbb{E}\log(1-P(Z=1|M=T',s))\bigg)+\log(2)$$
 where **(S, T)** is a teacher-student utterance pair, **T'** is a randomly

sampled teacher utterance and M := ZT + (1-Z)T' is a mixture of the two with a binary indicator variable $Z \sim Bern(p=0.5)$.









Validation Methods

- Comparison to expert annotation
- Linguistic analysis
- External validation









Validation #1: Comparison to expert labels

| Model | Correlation with annotation |
|----------------------------|-----------------------------|
| Sentence-Bert | 0.390 |
| Glove | 0424 |
| %-IN-S | 0.449 |
| Universal Sentence Encoder | 0.448 |
| Jaccard | 0.450 |
| BLEU | 0.510 |
| %-IN-T | 0.523*** |
| Our Uptake Measure | 0.540*** |

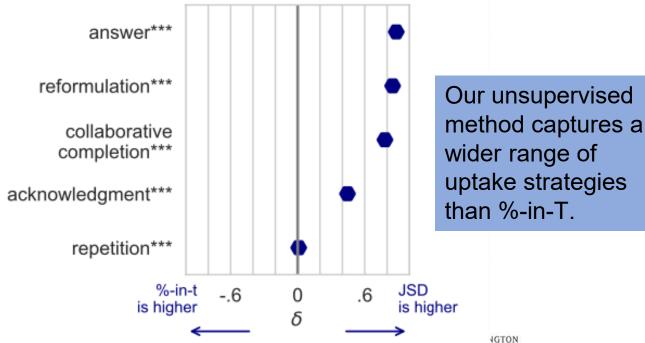








Validation #2: Qualitative comparison via speech acts (Switchboard corpus)











Validation #3: Correlation with external measurements

- Obtain datasets with transcript-level external measurements
 - classroom observation scores
 - student satisfaction scores
- Generate aggregate uptake score for each transcript
- Correlate aggregate uptake score with external measurements









Going Beyond Teachers' Uptake of Student Ideas

- Mathematical language (both teacher and student)
- Teacher focusing (open-ended) questions
- Student mathematical explanation and reasoning
- Classroom management and time on task
- Meta-cognitive modeling
- •

Coming soon

- Attributing ideas to students
- Student small group productivity
- Student talk alignment with lesson objective(s)









Talk Distribution

Teacher Name has spoken 84% of the time in the class.

Teacher 84% Student 16%

Talk Length

On an average, Teacher Name spoke 34 words continuously whereas students spoke 5 words continuously.

Teacher

Student

Top Words

Following are the commonly used words in the session.

study knowledge
question theorem
algorithm
solve
theorem
numeric integral
variable function
algebra formula

question formula
algebra theorem
matrix function solve
explain algorithm
theorem
integral study solution
concept

Talk Moments Summary

Summary of the different Talk moments observed in the class.



Talk Moments

Teacher 00:14

The chart below can help you explore when and how different talk moves were used in the class session.



NLP can also facilitate in-depth analysis of a variety of classroom dynamics









Educator Attention: How computational tools can systematically identify the distribution of a key resource for students

Qingyang A Quantitative Study of Mathematical

Language in Upper Elementary Classrooms

Zachary Himmelsbach, Heather C. Hill, Jing Liu, Dorottya Demszky

Sit Down Now: How Teachers' Language Reveals the Dynamics of Classroom Management Practices

Mei Tan, Dorottya Demszky









Bottleneck for Developing More Automated Measures

- Overall lack of data on classroom discourse
 - NCTE
 - MET
- Existing data do not have sufficient teaching practices that are high quality
 - The sparsity issue (uneven distribution of ratings)
- Quality of student speech data is quite low in existing datasets
 key to developing student-centered measures
- Solutions
 - Better method
 - Better data









The Promises and Pitfalls of Using Language Models to Measure Instruction Quality in Education (Xu, Liu et al., 2024)

- Tackle two common challenges with using NLP to measure teaching
 - Very imbalanced distribution of scoring (lack of high-rating examples)
 - Long input, especially for high-inference teaching practices
- "Our results suggest that pretrained Language Models (PLMs) demonstrate performances comparable to the agreement level of human raters for variables that are more discrete and require lower inference, but their efficacy diminishes with more complex teaching practices that require further inferences."









Ongoing Multimodal Data Collection

300 teachers 250 w 6 recordings 50 w 40+ recordings

Using HQIM

Teaching diverse student populations

Co-teaching, para-professionals

Coaching conversations

Multimodal

data on

math

instruction

Video recording

Two cameras: one facing teacher and one facing students

Audio recording +transcripts

Five mics in total to optimize student voice quality Voice enrollment to allow matching between individual utterances and their identity

Administrative data for students and teachers

Demographics • Absences • Discipline • Test scores

Student and teacher surveys

Lesson level • Sense of belonging • Experience of math instruction









Code Demo

- > Edu-Convikit https://github.com/stanfordnlp/edu-convokit
- > Funneling-focusing questions https://github.com/sterlingalic/funneling-focusing
- > Uptake https://github.com/ddemszky/conversational-uptake









Assignment

Option 1: Use Edu-Convokit to analyze ncte_single_utterances.csv by using the pre-installed annotator. Conduct a descriptive analysis to answer

- 1) On average, what is the distribution of talk time between teachers and students?
- 2) Does teacher uptake of student ideas increase or decrease over the course of a lesson?
- 3) what lexical features separate instances of student reasoning vs. the rest of their speech?

Option 2: Use the annotation for student reasoning to train a classifier. You might want to compare the machine learning approach and an LLM-based approach to see which one works better.







> Appendix





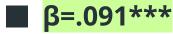




External Validation #1:

NCTE dataset [Kane et al., 2015]

- N=55k (S, T) pairs
- elementary math classrooms
- spoken (in-person)
- whole class (20-30 students)
- external measures:
 - use of student contributions
 - β=0.101***
 - math instruction quality













External Validation #2:

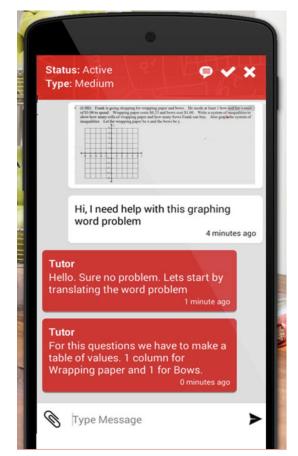
Tutoring dataset

- N=85k (S, T) pairs
- math and science
- written (texts through app)
- 1:1
- outcomes:
 - external reviewer rating
 - β=0.063***
 - student satisfaction













External Validation #3:

SimTeacher [Cohen et al., 2020]

- not part of training data!
- N=2.7k (S, T) pairs
- elementary literacy
- spoken (virtual)
- small group (5 students)
- outcomes:
 - quality of feedback

